

Table 2. Detailed Costs / Fees / Charges Application

Sl. No.	Activity	Annual Cost / Development Fee	Development Fee (RM)	GRF Fee	Self-Development Fee (RM)	Percentage Service Fee (RM)	Agent Service Fee (RM)	Bank and Admin Fee
1	Application				100			100.00
2	Approval				100			100.00
3	Approval				100			100.00
4	Approval				100			100.00
5	Approval				100			100.00
6	Approval				100			100.00
7	Approval				100			100.00
8	Approval				100			100.00
9	Approval				100			100.00
10	Approval				100			100.00
11	Approval				100			100.00
12	Approval				100			100.00
13	Approval				100			100.00
14	Approval				100			100.00
15	Approval				100			100.00
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96	Approval				100			100.00
97	Approval				100			100.00
98	Approval				100			100.00
99	Approval				100			100.00
100	Approval				100			100.00

Remarks & Notes:
 1. All fees are in RM unless otherwise stated.
 2. All fees are subject to GST or applicable laws.
 3. All fees are subject to change without notice.
 4. All fees are subject to the discretion of the relevant authorities.
 5. All fees are subject to the discretion of the relevant authorities.
 6. All fees are subject to the discretion of the relevant authorities.

Table 2: Domestic Fare Rules & Penalties

Fare Families		Minimum Baggage Weight (SE, E, S, B, Y, T, Z, G, U, L, L, G, S, A, W, W, X, Y, N, Q, G, A, K, A, K)	Minimum Value (H, L, A, M, M, U, S, \$)	Minimum Penalties (Y, T, %)
Change Fees Per Person Per Sector	Any changes within 24 hours of booking, if booked at least 7 days before the travel dates	NL	NL	NL
	Departure 3-9 days Departure 10 days & above	\$40 (\$50 for basic fare plus fare difference) (whichever is lower)	\$0 (\$50 for basic fare plus fare difference) (whichever is lower)	NL
Cancellation Fees Per Person Per Sector	Any changes within 24 hours of booking, if booked at least 7 days before the travel dates	NL	NL	NL
	Departure 3-9 days Departure 10 days & above	\$40 (\$50 for basic fare plus fare difference) (whichever is lower)	\$0 (\$50 for basic fare plus fare difference) (whichever is lower)	\$40 (\$50 for basic fare plus fare difference) (whichever is lower)
Change Cancellation allowed as	1. 24 hours before the departure of flight. For Change cancellation done within 24 hours of the change of date.	2. 7 days before the departure of flight. For change cancellation done within 7 days of the change of date.	3. 14 days before the departure of flight. For change cancellation done within 14 days of the change of date.	4. 30 days before the departure of flight. For change cancellation done within 30 days of the change of date.
	No Show	Only taxes refundable	Only taxes refundable	Only taxes refundable

1. In case of 24 hours to 7 days before departure, the cancellation charges will be as per the applicable fare rules. In case of 7 days to 14 days before departure, the cancellation charges will be as per the applicable fare rules. In case of 14 days to 30 days before departure, the cancellation charges will be as per the applicable fare rules. In case of 30 days before departure, the cancellation charges will be as per the applicable fare rules. In case of no show, the cancellation charges will be as per the applicable fare rules.

Note:

1. All fare changes are applicable per person. In case of 'non-refundable', basic fares will be forfeited.
2. In case of the Maximum Applicable Change and Cancellation charges are applicable.
3. Governmental Fees: MSO charges will apply for change/cancellation of fare rules.
4. In case of flight disruption.
5. Minimum baggage weight is as per the below table.
6. Passengers should book to the point of origin by the first available carrier. Full amount is not refundable.
7. Other arrangements for the cancelled sector include the percentage refund of basic fare for the cancelled sector.
8. The percentage is not taken for the cancelled sector as a percentage of the total fare for the cancelled sector.
9. The fare refundable on cancellation is applicable on refundable fares.
10. Taxes are not refundable on change/cancellation.

Updated on 01/01/2024